FC Outreach Contact Directory

Child Welfare Case Management · Updated November 5, 2026

Child Welfare Case Management
(850) 308-3470 · Monday–Friday, 8am–5pm

After-hours emergencies
(850) 324-2850

Safety Management Services
(850) 273-4218 · Available 24/7

Child Welfare Case Management Leadership

Name	Role	Reports to	Email	Mobile
Jessie Howell	Director of CWCM	Dr. Bradley Lord	jhowell@firstcityoutreach.org	(850) 980-2830
Jessica Bethel	Team Supervisor	Jessie Howell	jbethel@firstcityoutreach.org	(850) 861-4305
Rubi De Jesus	Team Supervisor	Jessie Howell	rdejesus@firstcityoutreach.org	(850) 401-9389
Jennifer Geno	Team Supervisor	Jessie Howell	jgeno@firstcityoutreach.org	(850) 861-4376
Rob Gryskiewicz	Training Associate	Jessie Howell	rgryskiewicz@firstcityoutreach.org	(850) 426-9524
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Jennifer Idol	Unit Manager	Rubi De Jesus	jidol@firstcityoutreach.org	(850) 382-4028
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Kawantist Morton	Senior Case Manager	Stacy Nettles	kmorton@firstcityoutreach.org	(850) 572-7411
Shalonda Palmer	Senior Case Manager	Angie Alberda	spalmer@firstcityoutreach.org	(850) 490-7663

Child Welfare Case Managers

Name	Role	Reports to	Email	Mobile
Heather Joy Bennett-Seitz	Case Manager	Angie Alberda	hbennett@firstcityoutreach.org	(850) 980-3383
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Samantha Born	Case Manager	Rob Gryskiewicz	sborn@firstcityoutreach.org	(850) 339-0849
Jamie Carter	Case Manager	Rob Gryskiewicz	jcarter@firstcityoutreach.org	(850) 861-4495
Annessa Clark	Case Manager	Stacy Nettles	aclark@firstcityoutreach.org	(850) 529-8883
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Teresa Daniel	Case Manager	Rob Gryskiewicz	tdaniel@firstcityoutreach.org	(850) 861-4503
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Mariah Fairley	Case Manager	Rob Gryskiewicz	mfairley@firstcityoutreach.org	(850) 345-1921
Mae Faulk	Case Manager	Rob Gryskiewicz	mfaulk@firstcityoutreach.org	(850) 964-4471
Joseph Franzone	Case Manager	Rob Gryskiewicz	jfranzone@firstcityoutreach.org	(850) 345-1934
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Name	Role	Reports to	Email	Mobile
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Lisa Vickrey	Case Manager	Rob Gryskiewicz	lvickrey@firstcityoutreach.org	(850) 960-4169
Hannah Zack	Case Manager	Rob Gryskiewicz	hzack@firstcityoutreach.org	(850) 960-4189

Administrative and Legal Support

Name	Role	Reports to	Email	Mobile
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Diana Slade	Administrative Assistant II	Jessie Howell	dslade@firstcityoutreach.org	(850) 861-0653
Kyle Dawson	Paralegal	Jessie Howell	kdawson@firstcityoutreach.org	(850) 928-0766
Mary Wynn	Paralegal	Jessie Howell	mwynn@firstcityoutreach.org	(850) 861-4489

Family Connections

Name	Role	Reports to	Email	Mobile
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Wendy Burge	Family Support Worker	Jordan Moorer	wburge@firstcityoutreach.org	(850) 798-6341
Tabatha Clinton	Family Support Worker	Jordan Moorer	tclinton@firstcityoutreach.org	(850) 339-0857
Miles Fountain	Family Support Worker	Jordan Moorer	mfountain@firstcityoutreach.org	(850) 345-1932
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